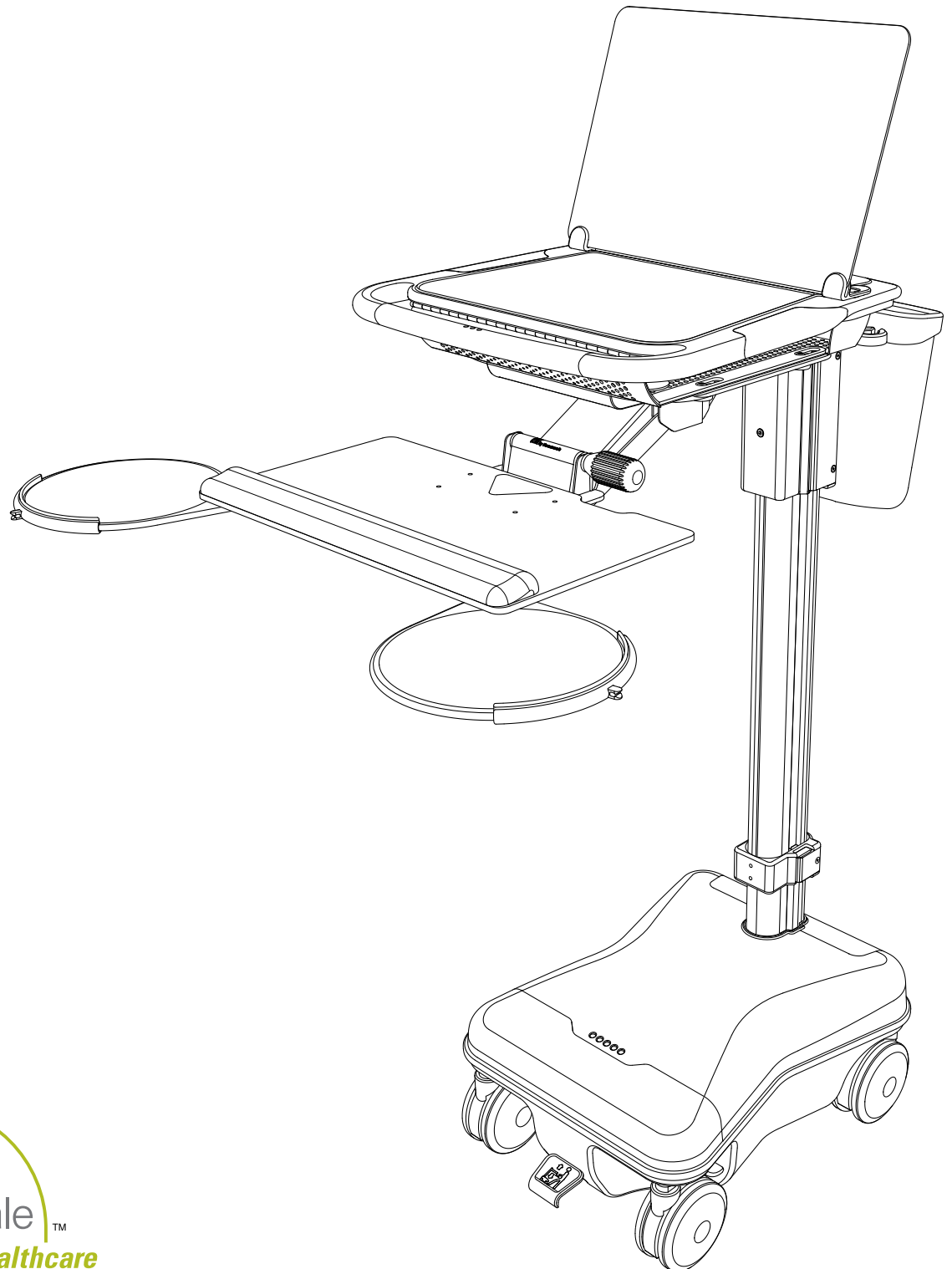
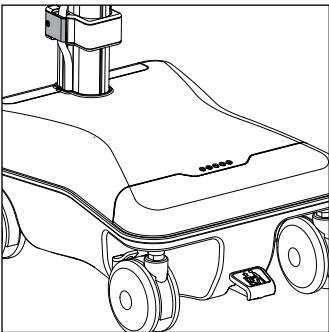
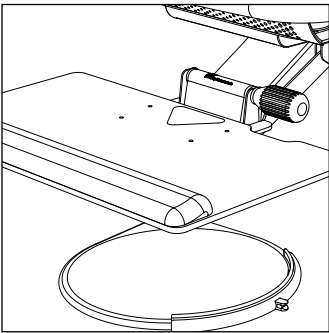
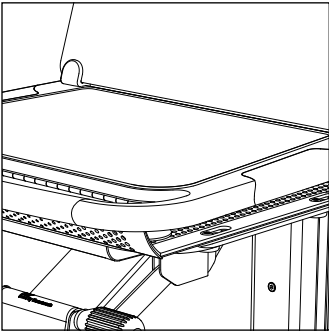


Point-of-Care Technology Carts Service & Maintenance Program



To maximize the life and effectiveness of its point-of-care technology solutions, Humanscale Healthcare offers a comprehensive service and maintenance program for all of its healthcare customers. Performed by certified, factory-trained service professionals, Humanscale's preventative maintenance includes inspection, assessment and resolution of all point-of-care mechanical and electrical systems.



3-Year Preventative Maintenance Program

Includes:

- One scheduled visit on or before the anniversary date of purchase
- A detailed service report provided upon completion, documenting any and all required service
- Replacement of worn, broken and/or defective parts*
- Customer follow-up to ensure satisfaction
- 30-day warranty on parts and labor

Fee: \$450 per cart/10-cart minimum commitment

**Parts not covered by warranty priced according to the terms of the original purchase*

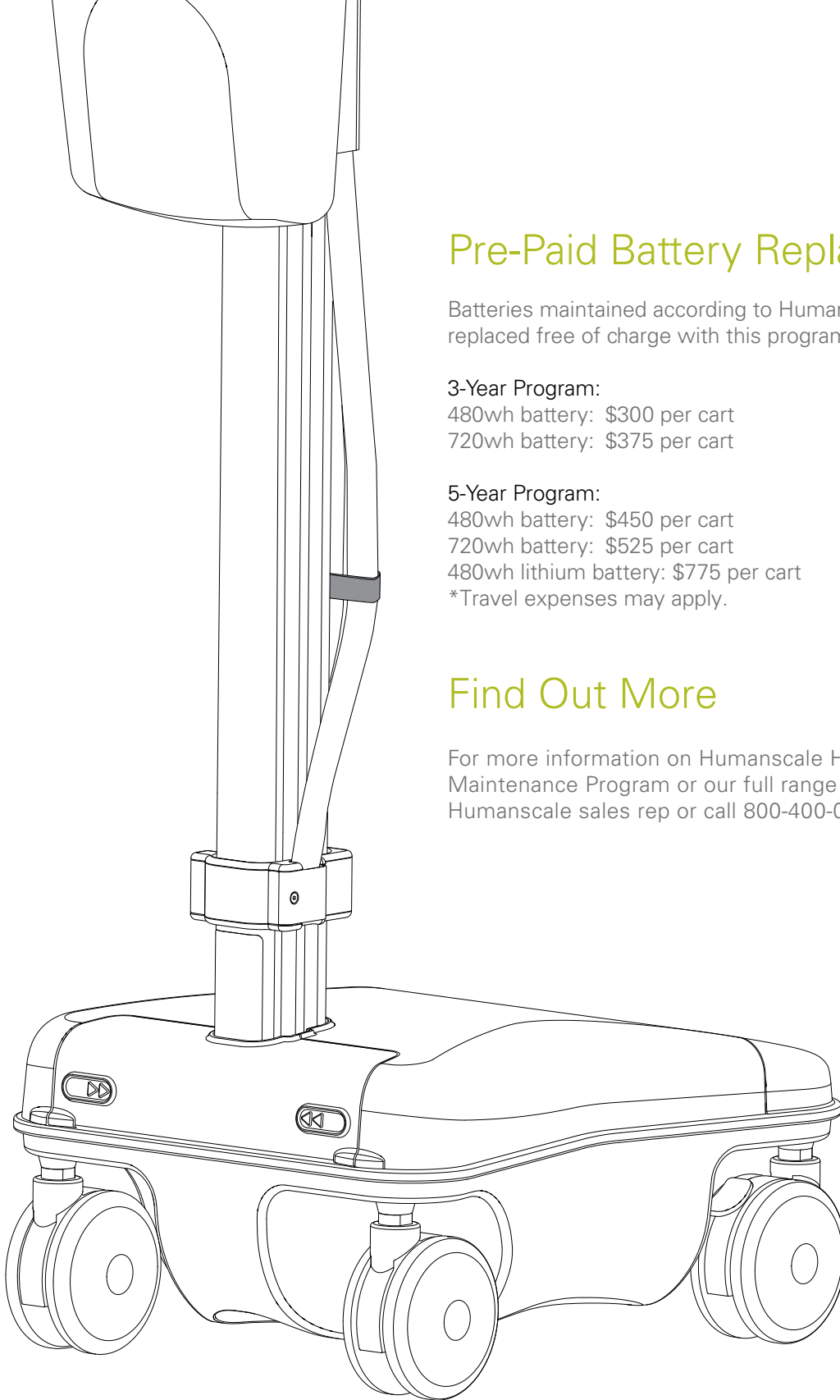
5-year Preventative Maintenance Program

Includes:

- Yearly on-site visits for three consecutive years on or before the anniversary date of purchase
- A detailed service report provided upon completion, documenting any and all required service
- Replacement of worn, broken and/or defective parts†
- Customer follow-up to ensure satisfaction
- 30-day warranty on parts and labor

Fee: \$650 per cart/10-cart minimum commitment

†Up to \$150 in parts not covered by warranty included at no charge during the course of the 4-year program; additional parts priced according to terms of the original purchase



Pre-Paid Battery Replacement Program

Batteries maintained according to Humanscale's warranty terms will be replaced free of charge with this program.

3-Year Program:

480wh battery: \$300 per cart

720wh battery: \$375 per cart

5-Year Program:

480wh battery: \$450 per cart

720wh battery: \$525 per cart

480wh lithium battery: \$775 per cart

*Travel expenses may apply.

Find Out More

For more information on Humanscale Healthcare's Service and Maintenance Program or our full range of products, contact your Humanscale sales rep or call 800-400-0625, ext. 6.